

FRENCH FOR TOURISM HOSPITALITY CATERING

diplômes de
français
professionnel

—
BUSINESS FRENCH
DIPLOMAS



WHY A BUSINESS FRENCH DIPLOMA FOR TOURISM?

- To differentiate yourself on the job market
- To gain new responsibilities
- To develop new markets around the world
- To strengthen your relationships with French speaking customers or partners

The **Business French Diploma for Tourism, Catering and Hospitality** is a certification by the Paris Ile-de-France Chamber of Commerce and Industry of your communication skills in French, both written and spoken, in a professional context.

WHO IS IT FOR?

- Station agents
- Client advisors
- Product managers
- Head waiters
- Travel consultants
- Tourist guides
- Receptionists

Student or **professional**, your skills will be recognized in your profession and broader professional sector.

Multiply your opportunities by adding a Professional French Diploma for Tourism, Catering and Hospitality to your CV.



PARIS ILE-DE-FRANCE CCI

The Paris Ile-de-France Chamber of Commerce and Industry represents 670 000 companies and is convinced that the French language increases individuals' opportunities, improve companies' performance and provides them with a competitive advantage.

Since 1958 it entrusts the mission of offering tests and diplomas in professional French to *Le français des affaires - French for business*.

MORE ABOUT THE EXAM

2 types of activities

Understanding and processing information

Computer simulation

- Update a hotel booking
- Take an order
- Reply on comments on a web forum
- Write a travel proposal
- Write a text promoting an offer

Interacting orally

Face-to-face interview


- Welcome a client
- Present a menu
- Advise a client
- Promote sightseeing tours
- Start a guided tour

Levels		Total duration of the test		
			Understanding and processing information	Interacting orally
Basic	Tourism			
	Catering	1h	 45 min	 15 min
	Hospitality A2			
Independent	Tourism			
	Catering	1h30'	 1h15 min	 15 min
	Hospitality B1			
	Tourism			
	Catering	2h15'	 2h	 15 min
	Hospitality B2			

Your Diploma is available for life in an online digital safe.

HOW TO PREPARE?

Prepare for the diploma online on www.lefrancaisdesaffaires.fr with:

- français 3.0 , a smartphone app available for Iphone and Android
- Online resources **NumériFOS**
- Practical exercises in partnership with  and **TV5MONDE**

Take language courses

Contact the nearest approved test center for more information about French for tourism and hospitality courses.

For more information: www.lefrancaisdesaffaires.fr

Follow us on



HOW TO REGISTER?

For session dates, rates and eligibility, **contact directly the approved center of your choice.**

Find the list of approved test centers all over the world on the website www.lefrancaisdesaffaires.fr.

YOUR CENTER

